



COPY OF PAPERS  
ORIGINAL FILED

8a cd  
9-25-02

IN THE  
UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT: Alan Ballard, John Schroeder, Peggy Shafer, and  
Theresa Sherwood

SERIAL NO.: 10/035,413

FILING DATE: December 28, 2001

TITLE: Customization of Immediate Access and Hotkey  
Functionality in an Internet Application User Interface

EXAMINER: Unknown

ART UNIT: 2181


ATTY.DKT.NO.: PA2065US

RECEIVED  
JUL 17 2002  
Technology Center 2100

**CERTIFICATE OF MAILING**

I hereby certify that this paper is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, Washington, D.C. 20231, on the date printed below:

Date: July 8, 2002

  
Steven M. Colby

Commissioner for Patents  
Washington, D.C. 20231

Sir:

**2<sup>nd</sup> PRELIMINARY AMENDMENT**

The captioned application is U.S. Serial No. 10/035,413, filed December 28, 2001.

Before action, please amend the captioned application as follows.